

25. SYMBOLS OF ACCESSIBILITY AND THEIR BACKGROUND SHALL HAVE A NON-GLARE FINISH. SYMBOLS OF ACCESSIBILITY SHALL CONTRAST WITH THEIR BACKGROUND WITH EITHER LIGHT SYMBOL ON A DARK BACKGROUND OR A DARK SYMBOL ON A LIGHT BACKGROUND. (SECTION 11B-703.7.1)

26. SYMBOLS SHALL COMPLY WITH THE FOLLOWING:

A. THE INTERNATIONAL SYMBOL OF ACCESSIBILITY SHALL COMPLY WITH FIGURE 11B-703.7.2.1 (ISA). THE SYMBOL SHALL CONSIST OF A WHITE FIGURE ON A BLUE BACKGROUND. THE BLUE SHALL BE COLOR NO. 15090 IN FEDERAL STANDARD 595C. (SECTION 11B-703.7.2.1 - SEE EXCEPTION)

B. THE INTERNATIONAL SYMBOL OF TTY SHALL COMPLY WITH FIGURE 11B-703.7.2.2. (SECTION 11B-703.7.2.2)

C. TELEPHONES WITH A VOLUME CONTROL SHALL BE IDENTIFIED BY A PICTOGRAM OF A TELEPHONE HANDSET WITH RADIATING SOUND WAVES ON A SQUARE FIELD SUCH AS SHOWN IN FIGURE 11B-703.7.2.3. (SECTION 11B-703.7.2.3)

D. ASSISTIVE LISTENING SYSTEMS SHALL BE IDENTIFIED BY THE INTERNATIONAL SYMBOL OF ACCESS FOR HEARING LOSS COMPLYING WITH FIGURE 11B-703.7.2.4. (SECTION 11B-703.7.2.4)

E. GEOMETRIC SYMBOLS AT ENTRANCES TO TOILET AND BATHING ROOMS SHALL BE MOUNTED AT 58 INCHES MINIMUM AND 60 INCHES MAXIMUM ABOVE THE FINISH FLOOR OR GROUND SURFACE MEASURED FROM THE CENTERLINE OF THE SYMBOL. WHERE A DOOR IS PROVIDED THE SYMBOL SHALL BE MOUNTED WITHIN 1 INCH OF THE VERTICAL CENTERLINE OF THE DOOR. (SECTION 11B-703.7.2.6 - SEE EXCEPTION)

F. AN EQUILATERAL TRIANGLE, 1/2 INCH THICK WITH EDGES 12 INCHES LONG AND A VERTICE POINTING UPWARD, SHALL BE LOCATED AT ENTRANCES TO MEN'S TOILET AND BATHING FACILITIES. THE TRIANGLE SYMBOL CONTRAST WITH THE DOOR, EITHER LIGHT ON A DARK BACKGROUND OR DARK ON A LIGHT BACKGROUND. (SECTION 11B-703.7.2.6.1)

G. A CIRCLE, 1/2 INCH THICK AND 12 INCHES IN DIAMETER, SHALL BE LOCATED AT ENTRANCES TO WOMEN'S TOILET AND BATHING FACILITIES. THE CIRCLE SYMBOL SHALL CONTRAST WITH THE DOOR, EITHER LIGHT ON A DARK BACKGROUND OR DARK ON A LIGHT BACKGROUND. (SECTION 11B-703.7.2.6.2)

H. A CIRCLE, 1/2 INCH THICK AND 12 INCHES IN DIAMETER WITH A 1/2 INCH THICK TRIANGLE WITH A VERTEX POINTING UPWARD, SUPERIMPOSED ON AND GEOMETRICALLY INSCRIBED WITHIN THE CIRCLE AND WITHIN THE 12 INCH DIAMETER, SHALL BE PROVIDED AT ENTRANCES TO UNISEX TOILET AND BATHING FACILITIES. THE VERTICES OF THE TRIANGLE SHALL BE LOCATED 1/2 INCH MAXIMUM FROM THE EDGE OF THE CIRCLE. THE TRIANGLE SYMBOL SHALL CONTRAST WITH THE CIRCLE SYMBOL, EITHER LIGHT ON A DARK BACKGROUND OR DARK ON A LIGHT BACKGROUND. THE CIRCLE SYMBOL SHALL CONTRAST WITH THE DOOR, EITHER LIGHT ON A DARK BACKGROUND OR DARK ON A LIGHT BACKGROUND. (SECTION 11B-703.7.2.6.3)

I. EDGES OF SIGNS SHALL BE EASED OR ROUNDED AT 1/8 INCH MINIMUM OR CHAMFERED AT 1/4 INCH MAXIMUM. VERTICES SHALL BE RADIUSSED BETWEEN 1/8 INCH MINIMUM AND 1/4 INCH MAXIMUM. (SECTION 11B-703.7.2.6.4)

TELEPHONES

27. WHERE COIN-OPERATED PUBLIC PAY TELEPHONES, COINLESS PUBLIC PAY TELEPHONES, PUBLIC CLOSED-CIRCUIT TELEPHONES, PUBLIC COURTESY PHONES, OR OTHER TYPES OF PUBLIC TELEPHONES ARE PROVIDED, PUBLIC TELEPHONES SHALL BE PROVIDED IN ACCORDANCE WITH 11B-217 TELEPHONES FOR EACH TYPE OF PUBLIC TELEPHONE PROVIDED. FOR PURPOSES OF THIS SECTION, A BANK OF TELEPHONES SHALL BE CONSIDERED TO BE TWO OR MORE ADJACENT TELEPHONES. (SECTION 11B-217.1)

28. WHERE PUBLIC TELEPHONES ARE PROVIDED, WHEELCHAIR ACCESSIBLE TELEPHONES COMPLYING WITH SECTION 11B-704.2 SHALL BE PROVIDED IN ACCORDANCE WITH TABLE 11B-217.2 (SECTION 11B-217.2)

29. ALL PUBLIC TELEPHONES SHALL HAVE VOLUME CONTROLS COMPLYING WITH 11B-704.3. (SECTION 11B-704.3)

30. TTY'S COMPLYING WITH 11B-704.4 SHALL BE PROVIDED IN ACCORDANCE WITH 11B-217.4. (SECTION 11B-217.4)

31. WHERE A BANK OF TELEPHONES IN THE INTERIOR OF A BUILDING CONSISTS OF THREE OR MORE PUBLIC PAY TELEPHONES, AT LEAST ONE PUBLIC PAY TELEPHONE AT THE BANK SHALL BE PROVIDED WITH A SHELF AND AN ELECTRICAL OUTLET IN ACCORDANCE WITH 11B-704.5 (SECTION 11B-217.5 - SEE EXCEPTIONS)

TWO-WAY COMMUNICATION SYSTEMS

32. WHERE A TWO-WAY COMMUNICATION SYSTEM IS PROVIDED TO GAIN ADMITTANCE TO A BUILDING OR FACILITY OR RESTRICTED AREAS WITHIN A BUILDING OR FACILITY, THE SYSTEM SHALL COMPLY WITH SECTION 11B-708. (SECTIONS 11B-230.1 & 11B-708)

G. SPECIAL ROOMS, SPACES AND ELEMENTS

DRESSING, FITTING AND LOCKER ROOMS

1. WHERE DRESSING ROOMS, FITTING ROOMS OR LOCKER ROOMS ARE PROVIDED, AT LEAST 5 PERCENT, BUT NO FEWER THAN ONE, OF EACH TYPE OF USE IN EACH CLUSTER PROVIDED SHALL COMPLY WITH SECTION 11B-803. (SECTION 11B-222.1)

A. TURNING SPACE COMPLYING WITH SECTION 11B-304 SHALL BE PROVIDED WITHIN THE ROOM. (SECTION 11B-803.2)

B. DOORS SHALL NOT SWING INTO THE ROOM UNLESS A TURNING SPACE COMPLYING WITH SECTION 11B-304.3 IS PROVIDED BEYOND THE ARC OF THE DOOR SWING.

C. A BENCH COMPLYING WITH SECTION 11B-903 SHALL BE PROVIDED WITHIN THE ROOM. (SECTION 11B-803.4)

D. COAT HOOKS PROVIDED WITHIN THE ROOM SHALL BE LOCATED WITHIN ONE OF THE REACH RANGES SPECIFIED IN SECTION 11B-308. SHELVES SHALL BE 40 INCHES MINIMUM AND 48 INCHES MAXIMUM ABOVE THE FINISH FLOOR OR GROUND. COAT HOODS SHALL NOT BE LOCATED ABOVE THE BENCH OR OTHER SEATING IN THE ROOM. (SECTION 11B-803.5)

E. MIRRORS SHALL BE INSTALLED WITH THE BOTTOM EDGE OF THE REFLECTIVE SURFACE 20 INCHES MAXIMUM ABOVE THE FINISH FLOOR OR GROUND. MIRRORS SHALL BE FULL LENGTH WITH A REFLECTIVE SURFACE 18 INCHES WIDE MINIMUM BY 54 INCHES HIGH MINIMUM AND SHALL BE MOUNTED IN A POSITION AFFORDING A VIEW TO A PERSON ON THE BENCH AS WELL AS TO A PERSON IN A STANDING POSITION. (SECTION 11B-803.6)

KITCHEN, KITCHENETTES AND WET BARS

1. IN PASS THROUGH KITCHENS WHERE COUNTERS, APPLIANCES, OR CABINETS ARE ON TWO OPPOSING SIDES, OR WHERE COUNTERS, APPLIANCES, OR CABINETS ARE OPPOSITE A PARALLEL WALL, CLEARANCE BETWEEN ALL OPPOSING BENCHES, CABINETS, COUNTER TOPS, APPLIANCES, OR WALLS WITHIN KITCHEN WORK AREA SHALL BE 40 INCHES MINIMUM. PASS THROUGH KITCHENS SHALL HAVE TWO ENTRANCES. (SECTION 11B-804.2.1)

2. SINKS SHALL COMPLY WITH 11B-806 LAVATORIES AND SINKS. (SECTION 11B-804.4)

3. AT LEAST 50 PERCENT OF SHELF SPACE IN STORAGE FACILITIES SHALL COMPLY WITH 11B-811 STORAGE. (SECTION 11B-804.5)

4. WHERE PROVIDED, KITCHEN APPLIANCES SHALL COMPLY WITH SECTION 11B-804.6. (SECTION 11B-804.6)

A. A CLEAR FLOOR OR GROUND SPACE COMPLYING WITH 11B-305 CLEAR FLOOR OR GROUND SPACE SHALL BE PROVIDED AT EACH KITCHEN APPLIANCE. CLEAR FLOOR OR GROUND SPACES SHALL BE PERMITTED TO OVERLAP. (SECTION 11B-804.6.1)

B. ALL APPLIANCE CONTROLS SHALL COMPLY WITH 11B-309 OPERABLE PARTS. (SECTION 11B-804.6.2 - SEE EXCEPTIONS)

C. CLEAR FLOOR OR GROUND SPACE SHALL BE POSITIONED ADJACENT TO THE DISHWASHER DOOR. THE DISHWASHER DOOR, IN THE OPEN POSITION, SHALL NOT OBSTRUCT THE CLEAR FLOOR OR GROUND SPACE FOR THE DISHWASHER OR THE SINK. (SECTION 11B-804.6.3)

D. WHERE A FORWARD APPROACH IS PROVIDED, THE CLEAR FLOOR OR GROUND SPACE SHALL COMPLY WITH SECTION 11B-306. (SECTION 11B-804.6.4)

E. OVENS SHALL COMPLY WITH SECTION 11B-804.6.5. (SECTION 11B-804.6.5)

1. SIDE-HINGED DOOR OVENS SHALL HAVE THE WORK SURFACE REQUIRED BY 11B-804.3 KITCHEN AND WORK SURFACES POSITIONED ADJACENT TO THE LATCH SIDE OF THE DOOR. (SECTION 11B-804.6.5.1)

2. BOTTOM-HINGED DOOR OVENS SHALL HAVE THE WORK SURFACE REQUIRED BY 11B-804.3 KITCHEN AND WORK SURFACES POSITIONED ADJACENT TO ONE SIDE OF THE DOOR. (SECTION 11B-804.6.5.2)

3. OVENS SHALL HAVE CONTROLS ON FRONT PANELS. (SECTION 11B-804.6.5.3)

F. COMBINATION REFRIGERATORS AND FREEZERS SHALL HAVE AT LEAST 50 PERCENT OF THE FREEZER SPACE 54 INCHES MAXIMUM ABOVE THE FINISH FLOOR OR GROUND. THE CLEAR FLOOR OR GROUND SPACE SHALL BE POSITIONED FOR A PARALLEL APPROACH TO THE SPACE DEDICATED TO A REFRIGERATOR / FREEZER WITH THE CENTERLINE OF THE CLEAR FLOOR OR GROUND SPACE OFFSET 24 INCHES MAXIMUM FROM THE CENTERLINE OF THE DEDICATED SPACE. (SECTION 11B-804.6.6)

WINDOWS

6. WHERE GLAZED OPENINGS ARE PROVIDED IN ACCESSIBLE ROOMS OR SPACES FOR OPERATION BY OCCUPANTS, AT LEAST ONE OPENING SHALL COMPLY WITH 11B-309. EACH GLAZED OPENING SHALL BE DESIGNATED BY AN ADMINISTRATIVE AUTHORITY TO BE OPERABLE SHALL COMPLY WITH 11B-309 (SECTION 11B-228.1 - SEE EXCEPTIONS)

GENERAL EXCEPTIONS

7. EMPLOYEE WORKSTATIONS SHALL BE ON AN ACCESSIBLE ROUTE COMPLYING WITH DIVISION 4. SPACES AND ELEMENTS WITHIN EMPLOYEE WORKSTATIONS SHALL ONLY BE REQUIRED TO COMPLY WITH SECTIONS 11B-207.1, 11B-215.3, 11B-302, 11B-303 AND 11B-404.2.3. COMMON USE CIRCULATION PATHS WITHIN EMPLOYEE WORKSTATIONS SHALL COMPLY WITH SECTION 11B-206.2.8. (SECTION 11B-203.9)

8. WHERE EMPLOYEE WORK AREAS HAVE AUDIBLE ALARM COVERAGE, THE WIRING SYSTEM SHALL BE DESIGNATED SO THAT VISIBLE ALARMS COMPLYING WITH CHAPTER 9, SECTION 907.5.2.3.1. EXCEPTION CAN BE INTEGRATED INTO THE ALARM SYSTEM. (SECTION 11B215.3)

H. BUILT-IN ELEMENTS

DINING SURFACES AND WORK SURFACES

1. DINING SURFACES AND WORK SURFACES SHALL COMPLY WITH 11B-902.2 AND 11B-902.3. (SECTION 11B-902.1 - SEE EXCEPTION)

2. A CLEAR FLOOR SPACE COMPLYING WITH 11B-305 POSITIONED FOR A FORWARD APPROACH SHALL BE PROVIDED. KNEE AND TOE CLEARANCE COMPLYING WITH 11B-306 SHALL BE PROVIDED. (SECTION 11B-902.2)

3. THE TOPS OF DINING SURFACES AND WORK SURFACES SHALL BE 28 INCHES MINIMUM AND 34 INCHES MAXIMUM ABOVE THE FINISH FLOOR OR GROUND. (SECTION 11B-902.3)

4. ACCESSIBLE DINING SURFACES AND WORK SURFACES FOR CHILDREN'S USE SHALL COMPLY WITH 11B-902.4. (SECTION 11B-902.4 - SEE EXCEPTION)

5. WHERE DINING SURFACES AND PROVIDED FOR THE CONSUMPTION OF FOOD OR DRINK, AT LEAST 5 PERCENT OF THE SEATING SPACES AND STANDING SPACES AT THE DINING SURFACES SHALL COMPLY WITH 11B-902. IN ADDITION, WHERE WORK SURFACES ARE PROVIDED FOR USE BY OTHER THAN EMPLOYEES, AT LEAST 5 PERCENT SHALL COMPLY WITH 11B-902. (SECTION 11B-226.1 - SEE EXCEPTIONS)

6. DINING SURFACES AND WORK SURFACES REQUIRED TO COMPLY WITH 11B-902 SHALL BE DISPERSED THROUGHOUT THE SPACE OR FACILITY CONTAINING DINING SURFACES AND WORK SURFACES FOR EACH TYPE OF SEATING IN A FUNCTIONAL AREA. WORK SURFACES REQUIRED TO COMPLY WITH 11B-902 SHALL BE DISPERSED THROUGHOUT THE SPACE OF FACILITY CONTAINING WORK SURFACES. (SECTION 11B-226.2)

7. WHERE FOOD OR DRINK IS SERVED FOR CONSUMPTION AT A COUNTER EXCEEDING 34 INCHES IN HEIGHT, A PORTION OF THE MAIN COUNTER 60 INCHES MINIMUM IN LENGTH SHALL BE PROVIDED IN COMPLIANCE WITH 11B-902.3. (SECTION 11B-226.3)

8. FOOD SERVICE LINES SHALL COMPLY WITH 11B-904.5. WHERE SELF-SERVICE SHELVES ARE PROVIDED, AT LEAST 50 PERCENT, BUT NO FEWER THAN ONE, OF EACH TYPE PROVIDED SHALL COMPLY WITH 11B-308. (SECTION 11B-227.4)

9. QUEUES AND WAITING LINES SERVICING COUNTERS OR CHECK-OUT AISLES REQUIRED TO COMPLY WITH 11B-904.3 OR 11B-904.4 SHALL COMPLY WITH 11B-403. (SECTION 11B-227.5)

10. COUNTERS IN FOOD SERVICE LINES SHALL COMPLY WITH 11B-904.5. (SECTION 11B-904.5)

A. SELF-SERVICE SHELVES AND DISPENSING DEVICES FOR TABLEWARE, DISHWASH COMDIMENTS, FOOD AND BEVERAGES SHALL COMPLY WITH 11B-308. (SECTION 11B-904.5)

B. THE TOPS OF TRAY SLIDES SHALL BE 28 INCHES MINIMUM AND 34 INCHES MAXIMUM ABOVE THE FINISH FLOOR OR GROUND. (SECTION 11B-904.5.2)

BENCHES

11. CLEAR FLOOR OR GROUND SPACE COMPLYING WITH 11B-305 SHALL BE PROVIDED AND SHALL BE POSITIONED AT THE END OF THE BENCH SEAT AND PARALLEL TO THE SHORT AXIS OF THE BENCH. (SECTION 11B-903.2)

12. BENCHES SHALL HAVE SEATS THAT ARE 48 INCHES LONG MINIMUM AND 20 INCHES DEEP MINIMUM AND 24 INCHES DEEP MAXIMUM. (SECTION 11B-903.3)

13. THE BENCH SHALL PROVIDE FOR BACK SUPPORT OR SHALL BE AFFIXED TO A WALL ALONG ITS LONG DIMENSION. BACK SUPPORT SHALL BE 48 INCHES LONG MINIMUM AND SHALL EXTEND FROM A POINT 4 INCHES MAXIMUM ABOVE THE SEAT SURFACE TO A POINT 18 INCHES MINIMUM ABOVE THE SEAT SURFACE. BACK SUPPORT SHALL BE 2 1/2 INCHES MAXIMUM FROM THE REAR EDGE OF THE SEAT MEASURED HORIZONTALLY. (SECTION 11B-903.4)

14. THE TOP OF THE BENCH SEAT SURFACE SHALL BE 17 INCHES MINIMUM AND 19 INCHES MAXIMUM ABOVE THE FINISH FLOOR OR GROUND. (SECTION 11B-903.5)

15. BENCHES SHALL BE AFFIXED TO THEN WALL OR FLOOR. ALLOWABLE STRESSES SHALL NOT BE EXCEEDED FOR MATERIALS USED WHEN A VERTICAL OR HORIZONTAL FORCE OF 250 POUNDS IS APPLIED AT ANY POINT ON THE SEAT, FASTENER, MOUNTING DEVICE, OR SUPPORTING STRUCTURE. (SECTION 11B-903.6)

16. WHERE INSTALLED IN WET LOCATIONS, THE SURFACE OF THE SEAT SHALL BE SLIP RESISTANT AND SHALL NOT ACCUMULATE WATER. (SECTION 11B-903.7)

CHECK-OUT AISLES AND SALES AND SERVICE COUNTERS

17. WHERE PROVIDED, CHECK-OUT AISLES, SALES COUNTERS, SERVICE COUNTERS, FOOD SERVICE LINES, QUEUES, AND WAITING LINES SHALL COMPLY WITH 11B-227 AND 11B-904. (SECTION 11B-227.1)

18. WHERE CHECK-OUT AISLES ARE PROVIDED, CHECK-OUT AISLES COMPLYING WITH 11B-904.3 SHALL BE PROVIDED IN ACCORDANCE WITH TABLE 11B-227.2. WHERE CHECK-OUT AISLES SERVE DIFFERENT FUNCTIONS, CHECK-OUT AISLES COMPLYING WITH 11B-904.3 SHALL BE PROVIDED IN ACCORDANCE WITH TABLE 11B-227.2 FOR EACH FUNCTION. WHERE CHECK-OUT AISLES ARE DISPERSED THROUGHOUT THE BUILDING OR FACILITY, CHECK-OUT AISLES COMPLYING WITH 11B-904.3 SHALL BE DISPERSED. WHEN NOT ALL CHECK-OUT AISLES ARE ACCESSIBLE, ACCESSIBLE CHECK-OUT AISLES SHALL BE IDENTIFIED BY A SIGN COMPLYING WITH SECTION 11B-904.3.4 (SECTION 11B-227.2 - SEE EXCEPTION)

19. WHERE CHECK-OUT AISLES ARE ALTERED, AT LEAST ONE OF EACH CHECK-OUT AISLE SERVING EACH FUNCTION SHALL COMPLY WITH 11B-904.3 UNTIL THE NUMBER OF CHECK-OUT AISLES COMPLIES WITH 11B-227.2. (SECTION 11B-227.2)

20. ALL PORTIONS OF COUNTERS REQUIRED TO COMPLY WITH 11B-904 SHALL BE LOCATED ADJACENT TO A WALKING SURFACE COMPLYING WITH 11B-403. (SECTION 11B-904.2)

21. CHECK-OUT AISLES SHALL COMPLY WITH THE FOLLOWING:

A. AISLES SHALL COMPLY WITH 11B-403. (SECTION 11B-904.3.1)

B. THE COUNTER SURFACE HEIGHT SHALL BE 38 INCHES MAXIMUM ABOVE THE FINISH FLOOR OR GROUND. THE TOP OF THE COUNTER EDGE PROTECTION SHALL BE 2 INCHES MAXIMUM ABOVE THE TOP OF THE COUNTER SURFACE ON THE AISLE SIDE OF THE CHECK-OUT COUNTER. (SECTION 11B-904.3.2)

C. WHERE PROVIDED, CHECK WRITING SURFACES SHALL COMPLY WITH 11B-902.3. (SECTION 11B-904.3.3)

D. WHEN NOT ALL CHECK-OUT AISLES ARE ACCESSIBLE, ACCESSIBLE CHECK-OUT AISLES SHALL BE IDENTIFIED BY A SIGN CLEARLY VISIBLE TO A PERSON IN A WHEELCHAIR DISPLAYING THE INTERNATIONAL SYMBOL OF ACCESSIBILITY COMPLYING WITH 11B-703.7.2.1. THE SIGN SHALL BE A MINIMUM OF 4 INCHES BY 4 INCHES. (SECTION 11B-904.3.4)

22. SALES COUNTERS AND SERVICE COUNTERS SHALL COMPLY WITH SECTION 11B-904.4.1 OR 11B-904.4.2. THE ACCESSIBLE PORTION OF THE COUNTER TOP SHALL EXTEND THE SAME DEPTH AS THE SALES OR SERVICE COUNTER TOP. (SECTION 11B0904.4 - SEE EXCEPTION)

A. A PORTION OF THE COUNTER SURFACE THAT IS 36 INCHES LONG MINIMUM AND 34 INCHES HIGH MAXIMUM ABOVE THE FINISH FLOOR SHALL BE PROVIDED. A CLEAR FLOOR OR GROUND SPACE COMPLYING WITH 11B-305 SHALL BE POSITIONED FOR A PARALLEL APPROACH ADJACENT TO THE 36 INCH MINIMUM LENGTH OF COUNTER. (SECTION 11B-904.4.1 - SEE EXCEPTION) OR

B. A PORTION OF THE COUNTER SURFACE THAT IS 36 INCHES LONG MINIMUM AND 34 INCHES HIGH MAXIMUM ABOVE THE FINISH FLOOR SHALL BE PROVIDED. A CLEAR FLOOR OR GROUND SPACE COMPLYING WITH 11B-305 SHALL BE POSITIONED FOR A FORWARD APPROACH TO THE COUNTER. (SECTION 11B-904.4.2)

23. WHERE PROVIDED, AT LEAST ONE OF EACH TYPE OF SALES COUNTER AND SERVICE COUNTER SHALL COMPLY WITH 11B-904.4. WHERE COUNTERS ARE DISPERSED THROUGHOUT THE BUILDING OR FACILITY, COUNTERS COMPLYING WITH 11B-904.4 ALSO SHALL BE DISPERSED. (SECTION 11B-227.3)

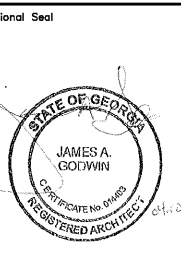
24. QUEUES AND WAITING LINES SERVICING COUNTERS OR CHECK-OUT AISLES REQUIRED TO COMPLY WITH 11B-904.3 OR 11B-904.4 SHALL COMPLY WITH 11B-403. (SECTION 11B-227.5)

25. WHERE COUNTERS OR TELLER WINDOWS HAVE SECURITY GLAZING TO SEPARATE PERSONNEL FROM THE PUBLIC, A METHOD TO FACILITATE VOICE COMMUNICATION SHALL BE PROVIDED. TELEPHONE HANDSET DEVICES, IF PROVIDED, SHALL COMPLY WITH 11B-704.3. (SECTION 11B-904.8)



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Revisions

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Accessibility Notes

CONSTRUCTION DOCUMENTS
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